ECHELON CABINETRY PRODUCT DISCLOSURE

Characteristics of Painted Finishes on Wood Cabinetry

Echelon Cabinetry painted and glazed finishes are applied using the same quality standards as all of our other finishes. Painted cabinet products have unique characteristics that differ from other finishes but are not considered manufacturer quality defects:

- Wood of all species is hygroscopic, meaning that it is subject to the humidity and temperature of its environment. It will lose or gain moisture and consequently shrink or swell depending on the environment. Even protective coatings cannot prevent this movement; they merely impede the process. As humidity increases, the moisture content increases, and wood expands. As humidity decreases, the moisture content decreases, and the wood will actually shrink. Therefore, painted wood cabinetry should be expected to “shift” during the various shifts in weather throughout the year. Changes in temperature that naturally occur from season to season (especially humidity or prolonged moisture) will cause movement in hardwood products, such as hairline cracks, peeling, or separation. These types of movement are widely accepted as normal in the kitchen cabinet industry and not considered quality defects. Wood may expand and contract differently from cabinet to cabinet and from joint to joint within the same cabinet. Consequently, some cabinet joints may not show any effects of humidity, while others may show varying degrees of cracking or peeling. These shifts may also occur due to the repeated impacts from normal everyday use.

- Painted cabinets use a combination of hardwood and engineered materials, such as MDF, to create a beautifully finished product. On painted Salerno and Touraine doors, some of the grain pattern and other characteristics such as mineral streaks, pitch pockets, checks and pin knots, will remain visible through the painted finish. The finish will take on the texture of birch graining characteristics and will not have a filled smooth surface.

- As painted cabinet products age the finish may mellow or discolor slightly. The degree of change to the original finish color is affected by your products’ exposure to natural and artificial light. This is a normal characteristic of painted furniture and cabinetry and not considered a quality defect.

Due to these natural and environmental factors, Echelon Cabinetry cannot be held responsible for naturally occurring changes experienced by the wood in our cabinets.

CUSTOMER ACKNOWLEDGMENT

We want to make certain you are aware of the natural characteristics of wood and their impact on our cabinets as described above. Please indicate your agreement and acceptance with these natural characteristics by signing below:

Customer Signature: ______________________________________
Print Name: ___________________________ Date: ___________________________

Distributor Signature: ______________________________________
Print Name: ___________________________ Date: ___________________________

Order Date: ___________________________ Order Number: ___________________________

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Kitchen Cabinet Manufacturers Association
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All Products Impact the Environment
For ESP Program Details, visit kcma.org